



No. 2-2/2011-BSNL/TR/(Pt.)

Dated: 28/02/2013

To

1. All Heads of Territorial Circles and Metro Telephone Districts, Bharat Sanchar Nigam Limited.
2. CGM, ITPC, Pune, Bharat Sanchar Nigam Limited.

Subject: - Charging of FMC of Broadband up to the date of barring of incoming facility of telephones disconnected due to non-payment of dues -clarification regarding.

Reference: - This office letter No. 2-2/2011-BSNL/TR/(Pt.) dated 17-01-2012.

This office letter cited under reference may please be referred to, through which incoming facility on telephone disconnected due to non-payment, was extended from 15 days to 30 days. It was also conveyed that fixed monthly charges should not be billed beyond the date of disconnection of Incoming facility, to avoid generation of fictitious ABF.

In this regard, Tamilnadu and Kerala Telecom Circles and Chennai Telephones District have sought clarification on the above decision that in case of Broadband customers, FMC for BB is also charged upto the date of barring of Incoming call facility but the facility of internet browsing is already withdrawn simultaneously with the barring of Outgoing call facility. Some Circles have suggested that FMC may be charged at the rate of SULABH Plan from the date of disconnection of outgoing facility to the date of disconnection of incoming facility.

The matter has again been examined in this office and it is hereby clarified that since **BSNL has to keep the infrastructure (like port, IP, modem etc.) reserved for such customer whose telephone is barred for outgoing calls due to non payment of bills so that in case of clearance (payment) of outstanding dues by such customer, the connection with all facilities gets instantly restored, if desired to be restored by the customer. Hence charging of Fixed Monthly Charges for Broadband for the period of outgoing barring date to incoming barring date is fully justified.**

In view of the above, it has been decided to continue the procedure of charging FMC, for telephones disconnected due to non-payment of dues upto the barring of Incoming call facility. No further correspondence in this regard will be appreciated.



28-02-2013
(G.P. Verma)
G. M. (Finance) – CFA

Copy to: -

1. GM (RA), BSNL CO, New Delhi.
2. Sr. GM (IT) CFA, CO BSNL, New Delhi for information.